



SABER QUE SABE BEM

## QUALITY STANDARTS

Queijos Santiago Group has been in the market since 1918, it is dedicated to the production of cheese, it is the national market leader of fresh and cottage cheese and it is in great expansion in the cured cheese market. With this politics the group pretends:

- To reinforce and promote the day to day improvement of the Food security and Quality Management System implemented, respecting the security requirements of the product, the quality, the legal requirements, the process and the specifications like they were concerted with the clients.
- To satisfy the needs and expectations of the clients as our main concern, working accordingly to the Food Security System implemented.
- To assume before clients, co-workers, official places and other interested parts the commitment of providing the necessary communication in the food <security area of the products.
- To focus on the innovation and diversity of the products, in its presentation and given services, having as goal the market leadership.
- To reduce the costs with the optimization of the processes to sustain the progress of the business.
- To give our workers the required knowledge of good practice in Food and hygiene security, sensitizing to the correct performance of their activities.
- To promote the motivation and appreciation of people as a way to retain and instigate the talented workers, looking for a balance between the personal and professional life.
- To have an active role in social responsibility with action that promotes the well-being in the community and its social partners.
- To promote the daily improvement in environmental performance through the adoption of the best practices and techniques available to prevent pollution, the sustainable usage of resources and consequently the reduction of environmental impact.